

Stryker Power-LOAD

Powered Stretcher Mounting System

TROUBLESHOOTING GUIDE

This guide is only intended as a temporary solution. For a full maintenance inspection following any issue that requires troubleshooting, please contact [your Rowland Emergency technician](#). Refer to your device manual for comprehensive troubleshooting guidelines.



Diagram



Power-PRO foot end lift controls



Stretcher is stuck during offload

Situation

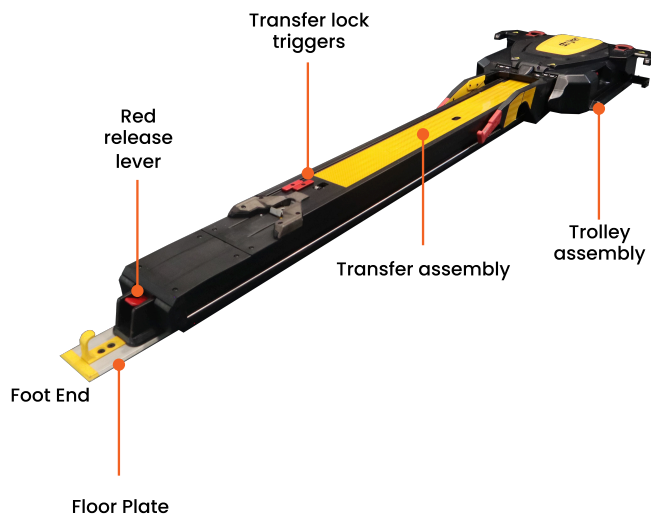
Stretcher is stuck halfway outside the ambulance when you press the red release lever at the foot end of the anchor.



1. Pull the patient left transfer lock trigger and push the stretcher back into the vehicle until it locks into place.



2. Hold down the red release lever at the foot end anchor with your thumb and use your knuckle to hold the transfer in place while you pull the stretcher toward you until it raises up. Pull the stretcher out to offload.



Stretcher is stuck during loading

Situation

Trolley and stretcher get stuck halfway out when loading.



1. Check for debris in the transfer trolley lock.



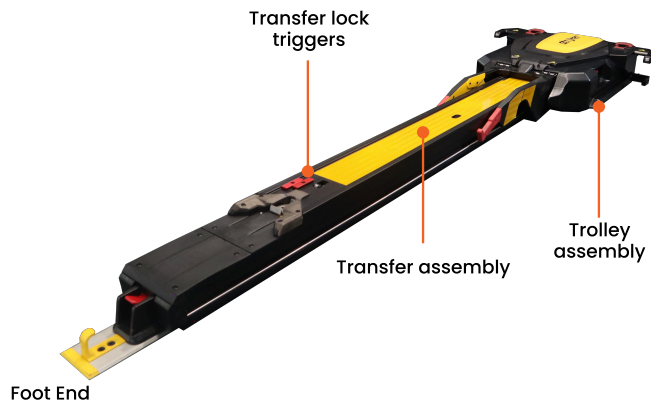
2. Remove the debris so the roller will spring up. If there is no debris, see step 4.



3. Pull the cot and trolley all the way out of the vehicle to reset. Load the cot into the vehicle. The trolley will then lock into place.



4. If there is no debris in the transfer trolley lock, pull the patient left transfer lock trigger. Load the cot into the vehicle.



Stretcher will not unlock from trolley

Situation

Cot will not release from the trolley in the loading position and the error LED is illuminated.



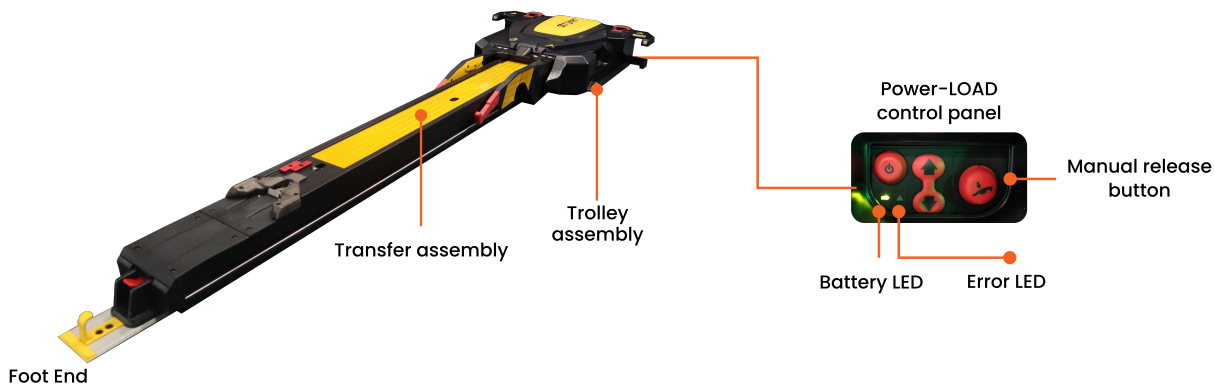
1. Firmly press the manual release button on the Power-LOAD control panel to release pressure in the hydraulics.



2. To lower the lifting arms, press the extend (+) button on the cot or press down (↓) on the Power-LOAD control panel.

You may need to apply pressure to the lifting arms while you press the manual release button to lower the lifting arms completely.

3. Remove the stretcher from the trolley.



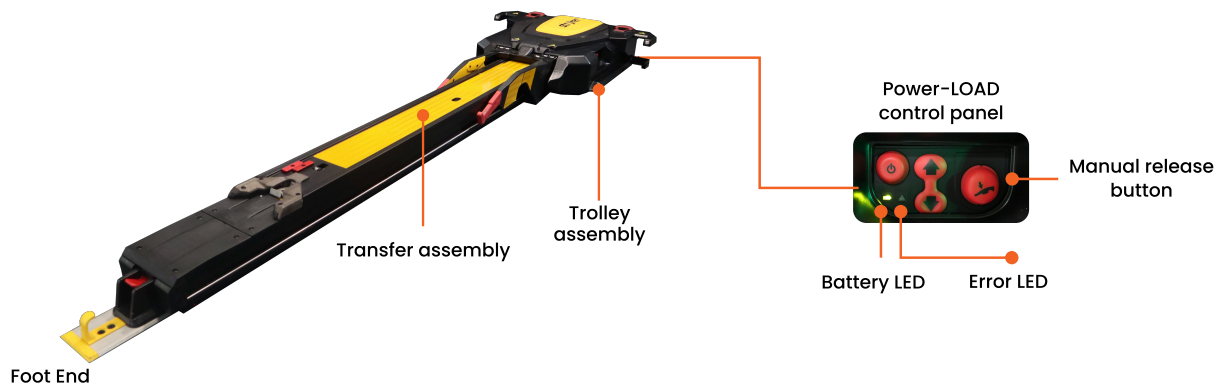
Stretcher will not lower and lock into transfer

Situation

Trolley arms do not lower to lock the cot into the transfer when loading.



1. Firmly press the manual release button on the Power-LOAD control panel to release pressure in the hydraulics.



Stretcher locked into trolley in load position

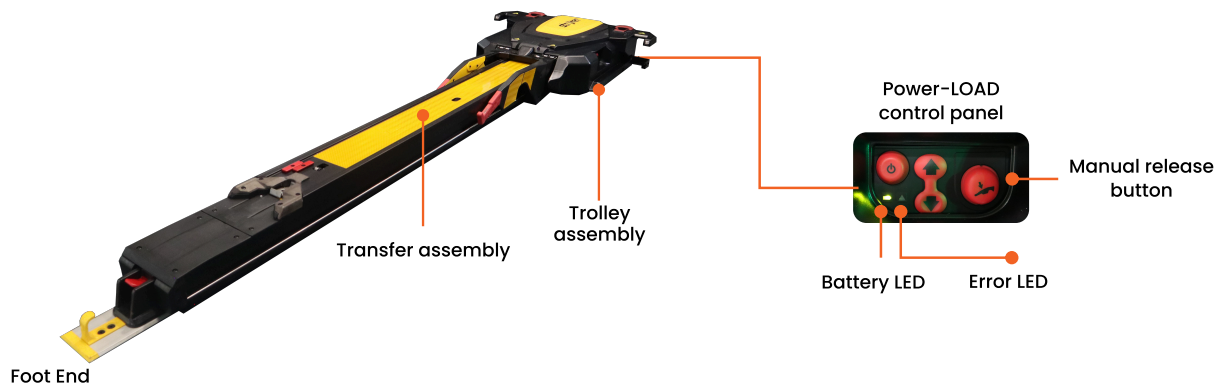
Situation

Stretcher begins to collapse and the trolley lifting arms do not raise.



1. Press up (↑) on the Power-LOAD control panel to raise the cot until the lifting arms stop.

2. At the foot end of the cot, press the retract (-) button to raise the cot legs. Load the cot into the vehicle.



Power-LOAD lift arms stop when loading

Situation

Lifting arms are not centered between the cot legs and amber head end LED indicators are flashing.



1. Realign the cot to center the lifting arms between the cot legs and the head end LED indicators are solid green.

2. Press up (↑) on the Power-LOAD control panel or the retract (-) button on the cot to resume loading.

